

# **RETAIL CRIMEWATCH**

## Standing on the frontline against retail crime





WHAT IS RETAIL CRIMEWATCH?

Retail Crimewatch is an information and image sharing Exclusion Order project between Belfast City Centre Management (BCCM), retailers and the Police Service of Northern Ireland (PSNI). Our crime reduction initiative allows retailers to serve civil Exclusion Orders on those found committing retail crime on their premises. The initiative is a partnership agreement between BCCM, the PSNI and Retail Crimewatch members.

Each month members receive images of individuals who have had previous convictions for shoplifting across Northern Ireland. These individuals are banned from entering the premises of members. The scheme currently has over 400 members throughout the province.

## **MEMBER BENEFITS**

The scheme aims to create a network of retailers whose purpose is to share information about retail crime and prolific shoplifters. By becoming a member of the Retail Crimewatch scheme your business will receive monthly image updates. This information can be used to enhance staff vigilance, awareness of known offenders and assist in reducing stock loss within your business. The scheme will also assist in maintaining a safer environment for staff, customers and members of the public alike.

Retail Crimewatch is an excellent working example of a partnership that has significantly reduced retail crime for its members. Through the introduction of the Retail Crimewatch scheme it has created a network of retailers whose purpose is to share information about retail crime and prolific shoplifters. The scheme has also created a strong partnership between BCCM, retailers and the PSNI.

## **ASSISTING YOUR BUSINESS**

- Retail Crimewatch Egress platform (Department of Justice approved file sharing platform) provides up to date high quality images (provided by the PSNI) of all offenders subject to Exclusion Orders.
- The Egress system will enable users to access the system from their computer, mobile phone and/or tablet. Egress restricts users' ability to share or download images from the system.
- Increased profitability by reducing crime, the fear of crime, stock losses and anti social behavior through the Exclusion process.
- Updates the PSNI on scams, fraudulent bank notes and crime trends.
- Invites to member only 'Protect your Business' events.
- Members can access free Safe Shop training from the PSNI.
- Bi-monthly member Newsletters.
- Retail Crimewatch logo stickers for display on store windows to alert offenders that the business is a member of the scheme.
- Comprehensive training to managers and staff.

# **EXCLUSION PROCESS**

An Exclusion Order advises the offender that from the date the order is issued, they are no longer permitted to enter your premises nor any other business that is a member of the scheme for a period of 12 months. Issuing an Exclusion Order will prevent the individual from entering your premises to commit retail crime, therefore reducing the risk of further stock loss.

As a member of the Retail Crimewatch scheme members can issue an Exclusion Order to individuals who have been found:

- Committing theft,
- Attempting to commit theft, or
- Going equipped for theft.

BCCM is continually working with the PSNI and PPS to secure burglary charges against repeat offenders for our members utilising our devised 'Flagging System in conjunction with the PSNI.





#### **PARTNERSHIP WORKING**

Retail Crimewatch is an excellent working example of a partnership that significantly reduces retail crime and promotes retailer liaison with the PSNI. The scheme provides a significant deterrent in tackling and reducing retail crime for every member.

Belfast City Centre Management works alongside our partners; The PSNI, Department of Justice, Public Prosecution Service, Youth Justice Agency and Business Improvement Districts (BIDs) to help protect your business.

Retail Crimewatch is also member of the National Association of Business Crime Partnerships which represents business crime partnerships a national level across the UK.



#### **COST OF MEMBERSHIP**

Retail Crimewatch offers incredible value for money. For under £6 per week (including VAT) members will receive access to our secure online platform which provides you with images and information about convicted offenders who are subject to Exclusion Orders. The online Retail Crimewatch Egress platform also contains up to date crime trends and alerts, such as fraudulent bank notes and scams from the PSNI.

## ACCOLADES

Retail Crimewatch was awarded 'Best Collaborative Solution' at the prestigious Fraud Awards in 2018. The scheme was runner up ' Best Safety, Security & Resilience Scheme' at the 2018 Association Town Management Awards.

The scheme was also awarded 'Research and Development Project of the Year' award at the UTV Business Eye Awards in December 2017 and 'Security Partnering Initiative of the Year' award at the Security Fire & Excellence Awards in November 2017.

#### **PSNI INVOLVEMENT**

"Retail Crimewatch is a valuable partnership between police and the business and retail sector which helps us to collectively address the challenges which face us in making Belfast a safe and prosperous city for residents, visitors and those who work in or operate businesses in the city. In addition to offering regular training sessions for retail staff and management on how to prevent business and retail crime, we regularly share information and images to support the application of exclusion orders on those found committing retail crime offences on members' premises. As a direct result of the scheme, to date there have been over 25 successful convictions for burglary involving prolific offenders, helping to create a safer environment for staff, customers and the public."

"We look forward to continuing this important service and working with Belfast City Centre Management and our partners in the business and retail sectors to help prevent crime and keep people safe."

Jonathan Roberts (Chief Superintendent Belfast City District Command)

## **BECOMING A MEMBER**

To become a member of the scheme or for more information on Retail Crimewatch please contact Belfast City Centre Management on 02890 242111 or email <u>sa.attwood@belfastcentre.com</u>

