

# CITY CENTRE SAFETY: Key Contacts



## Police Service of Northern Ireland (PSNI)

Emergency Contact: **999**  
Non Emergency Contact: **101**

**City Centre Beat Officers**  
**07795 607 576**

## Extern Street Injectors Support Service (SISS)

Assertively engage with street injectors

Mon – Fri: 9am – 9pm  
Sat & Sun: 9am – 5pm

**0800 085 8426**

## Welcome Organisation

Street Outreach: providing care and support for people on the street.

Mon – Sun: 7am – 2am

**07894 931 047**

## SOS Bus NI

Providing Safe Spaces and on-street intervention to vulnerable individuals.

Daytime Welfare:

Mon - Fri, 2pm - 6pm

Weekend Welfare:

Fri - Sat, 10.30pm - 3am

SOS Emergency No. **07901 505 505**

## Belfast City Council Needle Removal Service

BCC Premises and Public Realm Only

Mon – Fri, 8am– **02890 270 469**  
5pm

Out of Hours: **07850 499 622**

Email: [sharps@belfastcity.gov.uk](mailto:sharps@belfastcity.gov.uk)

## Belfast City Council Safer Neighbourhood Officers (SNOs)

Report incidents of anti-social behaviour in the City Centre

**07825 140 634**

## Belfast Health and Social Care Trust (BHSCT)

Drug Outreach Team  
Support for injecting drug users

**02895 041 433**

## BCC Noise Team

Noise Team can be contacted during office hours on:

**028 9037 3006**

The Night Time Noise Team is available 7 nights a week from 8pm - 4am on:

**028 9037 3006**

Report online at  
[www.belfastcity.gov.uk/noise-control/report-a-problem](http://www.belfastcity.gov.uk/noise-control/report-a-problem)

# CITY CENTRE SAFETY AND CLEANSING

## Safe Shop

Do you know that our City Centre Beat officers provide Safe Shop training for your store or premises?

## What is Safe Shop?

Through the Safe Shop initiative the PSNI work with retailers and staff to combat crime and promote a safer working environment. Safe Shop promotes the principles of 'Prevent, Detect and Deter' and provides retailers with practical advice on how to protect their business from crime.

Safe Shop aims to;

- Promote greater awareness in relation to retail related crime.
- Provide retailers with excellent links to their dedicated Neighbourhood Police Teams.
- Reduce store losses.
- Yield excellent opportunities for information sharing with fellow retailers.

Knowing your powers and rights as a retailer and educating your staff can help prevent retail crime and reduce your store losses.

If you would like to receive some Safe Shop training please contact Constable Owen Kelly on **07795 607 576**.

## The Belfast One Clean Team

Belfast One have a dedicated clean team who address cleansing issues in and around business premises. This can include graffiti removal from your shutters or building, chewing gum removal and power washing. If you have a cleansing issue that you would like the clean team to deal with please contact Eimear McCracken, Operations Manager on **07436 396455** or email [eimear@belfastone.co.uk](mailto:eimear@belfastone.co.uk).